# IMPROVEMENTS TO THE ARRANGEMENTS FOR STARTING A BUSINESS Business Registration Portal - User Manual



# [Document Control Page]

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#### **OVERVIEW**

In order to improve Doing Business rankings and citizen facilitation, the Government of Punjab in collaboration with the World Bank is launching an "Online Business Registration Portal". Business Registration Portal presents a practical opportunity to invigorate economy by providing the facility to public for online registrations of businesses and maintaining database for the government.

#### **OBJECTIVES**

IT based mechanism, having the following goals:

- To simplify the procedures for different business registrations
- To eliminate processing delays
- To ensure timely issuance of certificates
- To enhance ease of doing business ranking in Pakistan
- To bring business/investment into the formal sector

#### **ROLES**

There are five main users of the system:

#### i. Online User

The user can add/edit Business details on the portal. Also the user can view the Business Entity details and can get the certificate after submitting the application.

#### ii. Labour Department

The user has administrative rights of the system. The user can add/edit Business details and can issue Labour Certificates or may reject the application. Also can view the individual Business Entity details and Certificate.

#### iii. PESSI Department

The user has administrative rights of the system. The user can add/edit Business details and can issue PESSI Certificates or may reject the application. Also can view the individual Business Entity details and Certificate.

#### iv. Industries Department

The user has administrative rights of the system. The user can add/edit Business details and can issue Industries Certificates or may reject the application. Also can view the individual Business Entity details, Certificate and Form A.

#### v. Excise & Taxation Department

The user can view the business entity details. Also, who have registered their businesses with LABOUR, INDUSTRIES and PESSI.

#### **Online User**

## 1. Register

- First connect to the Internet, Double click on any *Internet Browser* (Internet Explorer, Google Chrome, Mozilla Firefox etc.).
- ii. Type the <a href="https://register.business.punjab.gov.pk/">https://register.business.punjab.gov.pk/</a> at the Address bar of the <a href="https://register.business.punjab.gov.pk/">Browser</a> and press <a href="https://register.business.punjab.gov.pk/">Enter</a> button on your keyboard. The home page of "Ease of Doing Business' Online Registration System" will be open as shown in <a href="#figure 1.1">Figure 1.1</a>.



Figure 1.1: Home Page Screen

iii. Click on the houton, "New Registration-Step 1" page will be loaded as shown in Figure 1.2.



Figure 1.2: New Registration – Step 1

- a. Enter "Mobile No." and re-enter again to "Confirm Mobile No." in the respective text boxes.
- b. Enter "Email Address" and re-enter again to "Confirm Email Address" in the respective text boxes.
- c. Click on the button, "New Registration-Step 2" page will be loaded as shown in *Figure 1.3.*



Figure 1.3: New Registration – Step 2

- d. Please enter the Email verification code you received at Email address to verify your Email address in the respective text box.
- e. Click on the Verify & Next > button, "New Registration-Step 3" page will be loaded as shown in Figure 1.4.



Figure 1.4: New Registration – Step 3

- f. Enter "Full Name" in the respective text box.
- g. Enter "Father's/Husband Name" in the respective text box.
- h. Enter "CNIC No." in the respective text box.
- Click on the "Terms & Conditions" check box to confirm that the provided information is correct.
- j. Enter "*Characters shown in image*" in the respective text box to confirm that information entered is not system generated/ robot.
- **k.** Click on the button, "Registration Successful" message box will be display as shown in **Figure 1.5.**

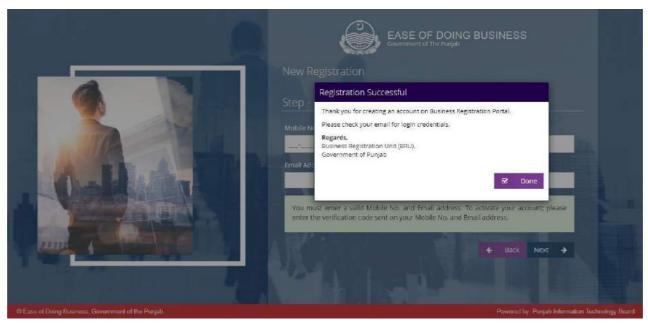


Figure 1.5: Successful Registration Message Box

I. Click on the button, home page of "Ease of Doing Business' Online Registration

System" will be open as shown in Figure 1.6.



Figure 1.6: Home Page

#### 2. Login

- i. First connect to the Internet, Double click on any *Internet Browser* (Internet Explorer, Google Chrome, Mozilla Firefox etc.).
- ii. Type the <a href="https://register.business.punjab.gov.pk/">https://register.business.punjab.gov.pk/</a> at the Address bar of the <a href="https://register.business.punjab.gov.pk/">Browser</a> and press <a href="https://register.business.punjab.gov.pk/">Enter</a> button on your keyboard. The home page of "Ease of Doing Business' Online Registration System" will be open



Figure 2.1: Home Page

- a. Enter a valid Login/ User Name that is received by you via Email, Login/ User Name is not casesensitive e.g. administrator and ADMINISTRATOR both can give you access for using the application.
- b. Enter *Password* received by you via *Email*, password is case-sensitive.
- c. Press Login button, if the information provided is valid you will have access to dashboard / main page of the System

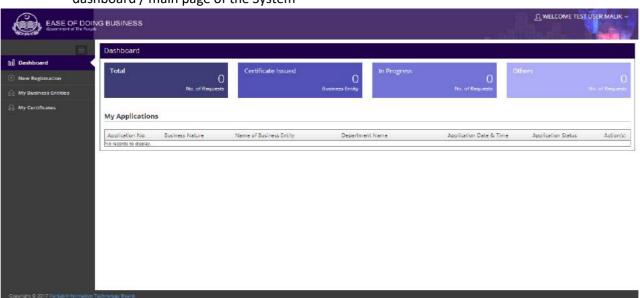


Figure 2.2: Dashboard

#### 3. Forgot your password?

- a. Click "forgot your password" text on home page of Business Portal
- b. Enter *Email Address* in the respective text box.
- c. Press button, if the information provided is valid then password will be sent at entered email address.



Figure 3.1: Forgot Password

#### 4. Change Password

- i. The change password screen is as follows:
  - a. Enter "Old password"
  - b. Then enter "New Password" and re-enter again to "Confirm Password", as shown in the following screen.
    - i. Press the "Save" button to apply changes.

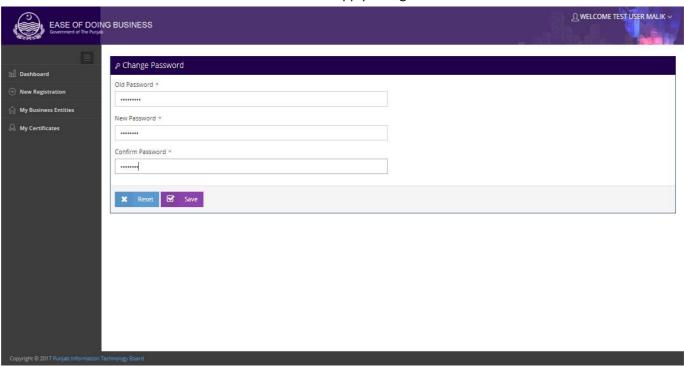


Figure 3.1: Change Password

#### 5. New Registration

#### 5.1 Register a New Partnership Firm (AOP)

- i. If you have to register new *Partnership Firm* with Industries Department then click on "Register a new Partnership Firm(AOP)" radio button
  - a. Click on the Next > button, "Partnership Firm Registration" page will be loaded.

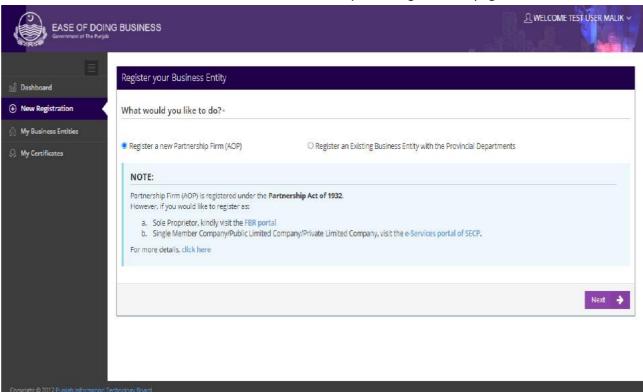


Figure 5.1: Register a New Business Entity

#### **5.1.1** Partnership Firm

 Once the radio button Register a New Partnership Firm (AOP) is selected now enter the fields:

#### **5.1.1.1 Business Entity Details**

- i. You can add "Business Entity Details" by filling the following mandatory fields:
  - a. Select Business *Category Type* using respective radio button
  - b. Enter Firm/Company Postal Address in the respective text box
  - c. Select Type of Property & Form of property.
  - d. Enter the *Unit No., Complex/Street*
  - e. Enter the Area & Locality.
  - f. Enter the *Capacity & Share (%)* of the capacity.
  - g. Enter the Acquisition Date
  - h. Select *District* from drop-down list
  - i. Select *Tehsil* from drop-down list
  - j. Select valid *Date of Establishment* from Date Calendar
  - k. Click on respective radio button for *Duration of Firm*
- ii. Click on the Save & Next button to save the respective data. Next "Partner" page will be loaded

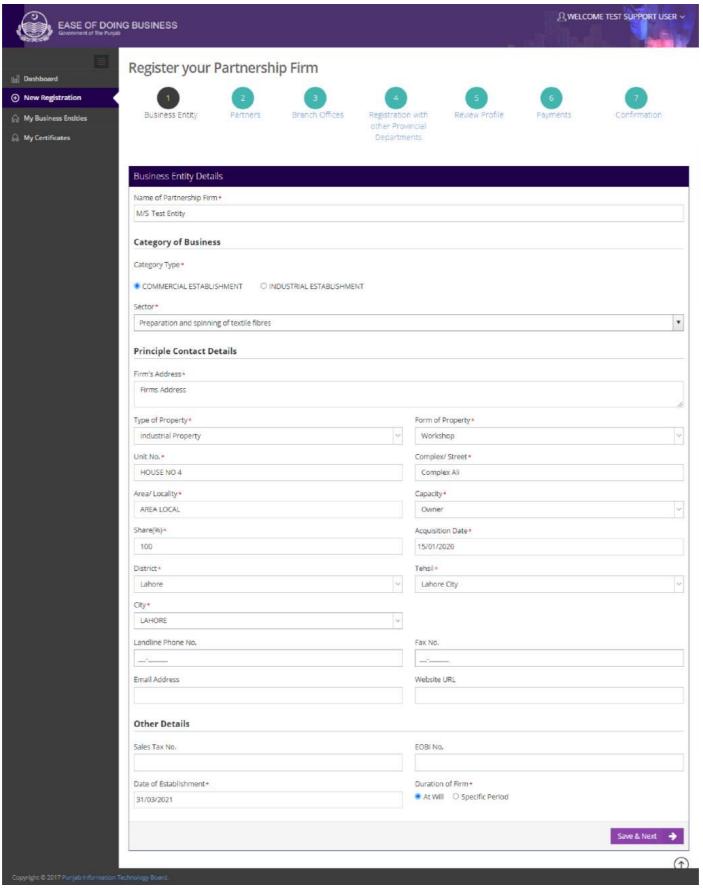


Figure 5.1.1.1: Business Entity Details

#### 5.1.1.2 Partnership Details

You can add four types of partners which are as follows:

- i. Local Partner
- ii. Foreign Partner
- iii. Local Company
- iv. Foreign Company

#### 5.1.1.2.1 Local Partner

- i. You can add "Local Partner Details" by filling the following mandatory fields:
  - a. Enter *prefix* and *First & Last Name* in the respective text box
  - b. Select the *relation*
  - c. Enter Father/ Husband's Name.
  - d. Select the Gender
  - e. Select Date of Birth
  - f. Enter **CNIC No.** in the respective text box.
  - q. Select CNIC issue Date
  - h. Select CNIC expiry Date or select Life-Time Expiry
  - i. Select valid Date of Joining the Firm from Date Calendar
  - j. Enter Share of Partnership (%)
  - k. Enter Email Address
  - I. Select *Religion* from drop-down list
  - m. Select YES/NO for the Principle Officer Query.
  - n. Select the Service Provider and enter Mobile number.
  - o. Enter *Present Address* in the respective text box. If Permanent address and Present
  - p. Select Type of Property & Form of property.
  - q. Enter the *Unit No., Complex/Street*
  - r. Enter the Area & Locality.
  - s. Select the *Capacity* and enter the *Share (%)* of the capacity.
  - t. Enter the Acquisition Date
  - u. Select the *Province, District, Tehsil* and *City* from drop-down list.
  - v. Address is same then click on SAME AS ABOVE button
  - w. Upload Front & Back sides of CNIC
  - x. Click on the save the respective data and then local partner will be added in the list.

"IMPROVEMENTS TO THE ARRANGEMENTS FOR STARTING A BUSINESS" User Manual Guide EASE OF DOING BUSINESS Ω WELCOME TEST SUPPORT USER → Register your Partnership Firm Branch Offices Registration with other Review Profile Payments Confirmation Provinced Departments. What type of Partners do you want to add? ■ LOCAL PARTNER C LOCAL COMPANY O FOREIGN COMPANY Prefix\* First Name\* Middle Name Last Name\* -- Please Select -- ~ Relation\* | S/o | D/o | DW/o MALE FEMALE TRANSGENDER FATHERS/ HUSBAND NAME Date of Births CNIC No.+ CNIC Expiry Date\* | Life-Time Expiry CNIC Issue Date: Share(%) of Partnership \* Date of joining the firm\* Email Address\* NTN Reigion\* -- Please Select --Contact Info Landline Phone No. Present Address\* Type of Property\* Form of Property\* — Please Select — — Please Select -Unit No.\* Complex/Street\* Area/ Locality\* Capacity\* --- Please Select --Share(%) \* Acquisition Date\* --- Please Select ------ Please Select ----- Please Select ------ Please Select ---Complex/ Strees\* Unit No.= Area/ Locality\* Capacity\* -- Please Select --Acquisition Date\* Share(96)4 District\* - Please Select ---- Please Select --— Please Select — Documents to be uploaded/ attached CNIC Front Side\* CNIC Back Side \* Choose File No file chosen
(Maximum File Size: 500 KB, File Formet: JPG/ JPEG/ PNG) Choose File No file choses num File Size: 500 KB, File Format JPG/ JPEG/ PNG) + Add X Fleses Sr. No. Full Name Partnership Type
No records to display CNIC/ Passport No. Joining Date Save & Next 🔸 **♦** Back

Figure 5.1.1.2.1: Local Partner

#### 5.1.1.2.2 Foreign Partner

- i. Click on the Foreign Partner tab from the top to add foreign partner. You can add "Foreign Partner Details" by filling the following mandatory fields:
  - a. Enter *Full Name* in the respective text box
  - b. Enter **Passport No.** in the respective text box
  - c. Select Passport Expiry Date from Date Calendar
  - d. Upload *Visa Copy* by clicking on Choose File button and then select your file from the system
  - e. Upload *Passport Copy* by clicking on Choose File button and then select your file from the system
  - f. Enter *Foreign Address* in the respective text box
  - g. Enter *Local Address* in the respective text box
  - h. Click on the button to save the data and then foreign partner will be added in the list.

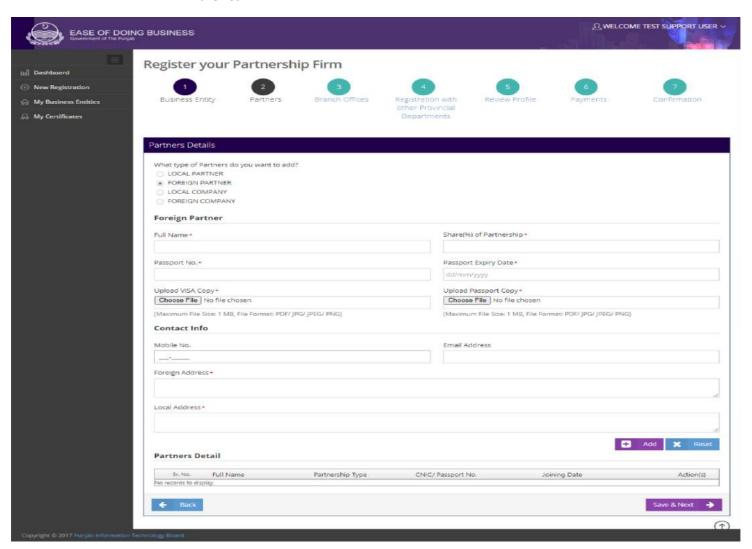


Figure 5.1.1.2.2: Foreign Partner

#### 5.1.1.2.3 Local Company

- i. Click on the Local Company lab from the top to add local company as a partner. You can add "Local Company Details" by filling the following mandatory fields:
  - a. Enter **SECP Company Incorporation Number** in the respective text box
  - b. Enter **Share of Partnership** in the respective text box.
  - c. Enter *Name of Company* in the respective text box
  - d. Click on respective radio button that local company is **CEO** or **Managing Director**
  - e. Enter *Full Name* in the respective text box
  - f. Enter *CNIC No.* in the respective text box. You can also verify entered CNIC by clicking on button.
  - g. Upload *Certificate of Incorporation* by clicking on Choose File button and then selectyour file from the system
  - h. Upload *Memorandum & Article of Association* by clicking on Choose File button and then select your file from the system
  - i. Upload *Form (29)* by clicking on Choose File button and then select your file from the system
  - j. Upload **Board Resolution** by clicking on Choose File button and then select your file from the system
  - k. Click on the button to save the respective data and then local company will be added as a partner in the list

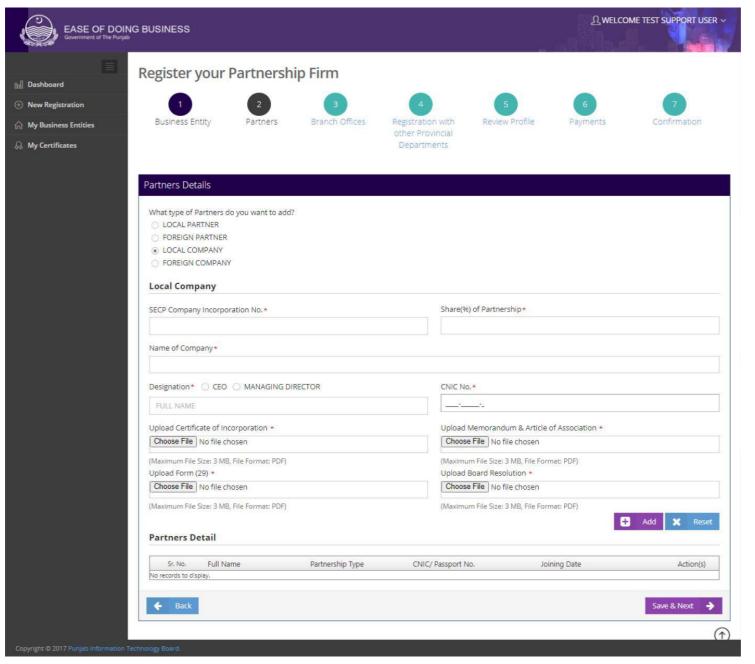
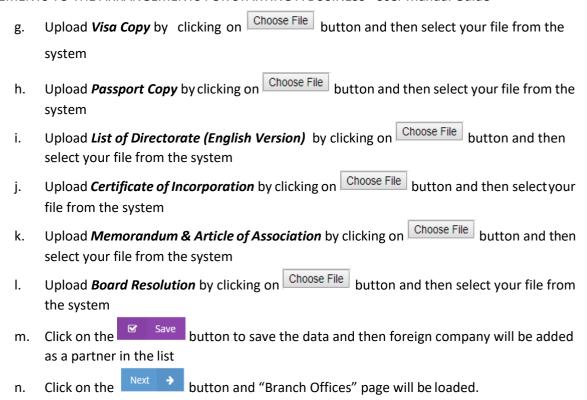


Figure 5.1.1.2.3: Local Company

#### 5.1.1.2.4 Foreign Company

- i. Click on the Foreign Company tab from the top to add foreign company as a partner. You can add "Foreign Company Details" by filling the following mandatory fields:
  - a. Enter Company Incorporation Number in the respective text box
  - b. Enter *Name of Company* in the respective text box
  - c. Click on respective radio button that local company is **CEO** or **Managing Director**
  - d. Enter *Full Name* in the respective text box
  - e. Enter *Passport No.* in the respective text box
  - f. Select *Passport Expiry Date* from Date Calendar



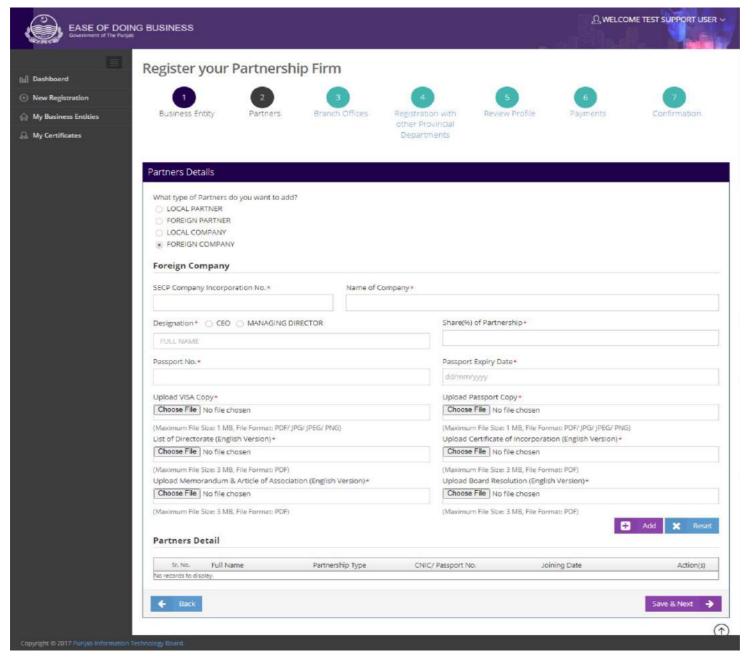


Figure 5.1.1.2.4: Foreign Company

#### 5.1.1.3 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter *Postal Address* in the respective text box
  - b. Select **District** from the drop-down list
  - c. Select **Tehsil** from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the Save & Next button and "Register with other Provincial Department" page will be loaded.

#IMPROVEMENTS TO THE ARRANGEMENTS FOR STARTING A BUSINESS" User Manual Guide

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Figure 5.1.1.3: Branch Offices

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

#### 5.1.1.4 Register with other Provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution
- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:
  - a. Enter *No. of Adult Males* and *No. of Adult Females* in the respective text boxes
  - b. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes
  - c. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
  - d. Click on the page will be loaded.

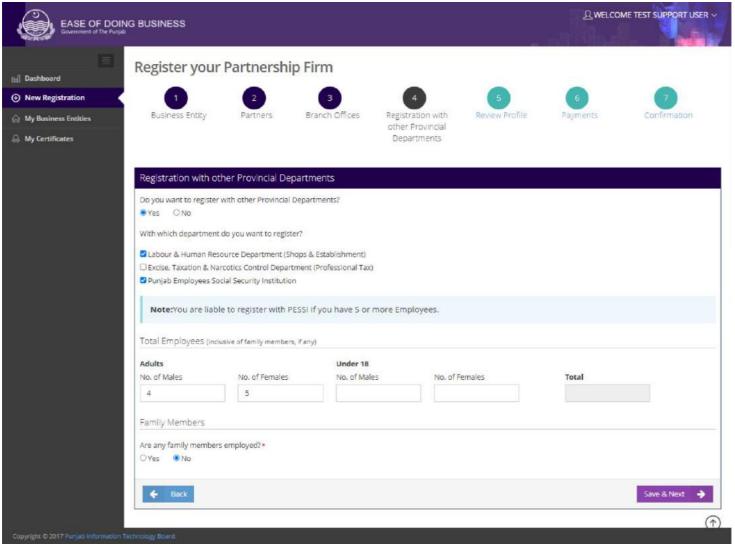


Figure 5.1.1.4: Register With Other Provincial Department

#### 5.1.1.5 Review Profile

- You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the button and "Payments" page will be loaded.

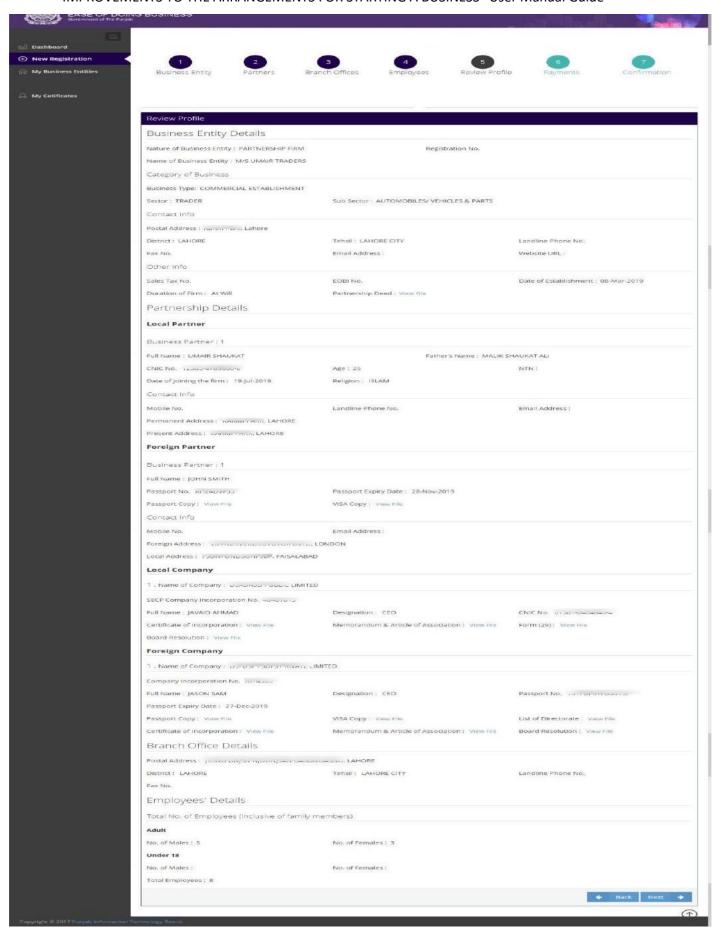


Figure 5.1.1.5: Review Profile

#### **5.1.1.6** *Payments*

- i. Industries Challan via FORM 32-A will be generated as per the information entered.
- ii. You can pay the prescribed fee through **ATM** or **Internet Banking**. Instructions will be shown after selecting the option **where to Pay.** 
  - a. You can print the Challan by clicking 🗗 button
  - b. Click on the Next > button and "Confirmation" page will be loaded.

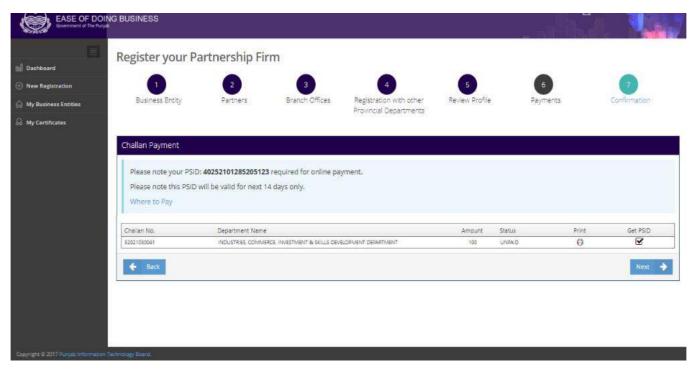


Figure 5.1.1.6: Payments

#### 5.1.1.7 Confirmation

- i. If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Upload *Partnership Deed* Form by clicking on button and then select your file from the system.
  - b. Upload *Partnership Witness* by clicking on Choose File button and then select your file from the system.
  - c. Upload *Challan* by clicking on Choose File button and then select your file from the system.
  - d. If you want to get registered with "Labour & Human Resource Department" then select respective check box
  - e. Click on the "Declaration" check box to confirm that the provided information is correct.

f. Click on the Submit button and application will be submitted successfully.

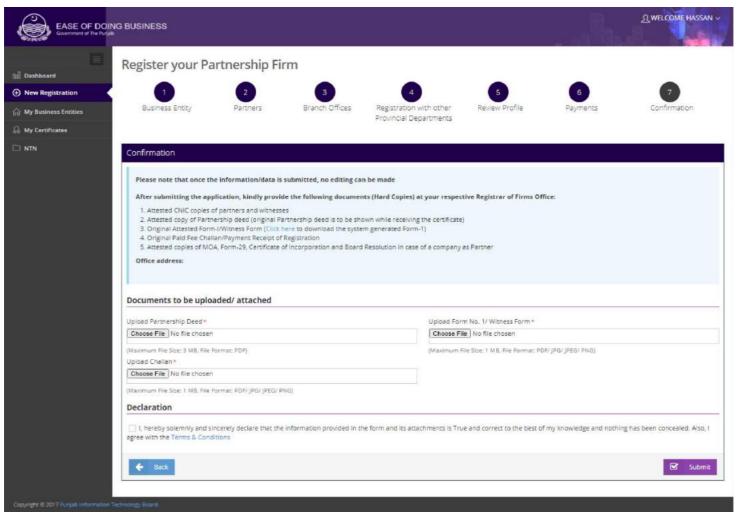


Figure 5.1.1.7.1: Confirmation

g. You can view all application details and status in *Dashboard* tab.

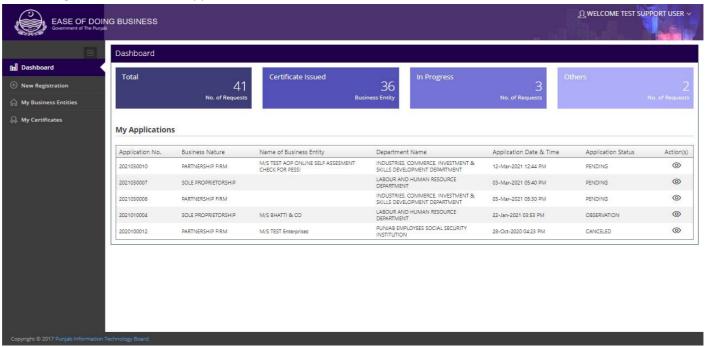


Figure 5.1.1.7.2: Confirmation

#### 5.2 Register an Existing Business with the Provincial Departments

i. If you have to register existing business with Labour, PESSI and Excise Departments then click on "Register an existing business with the Provincial Departments" radio button

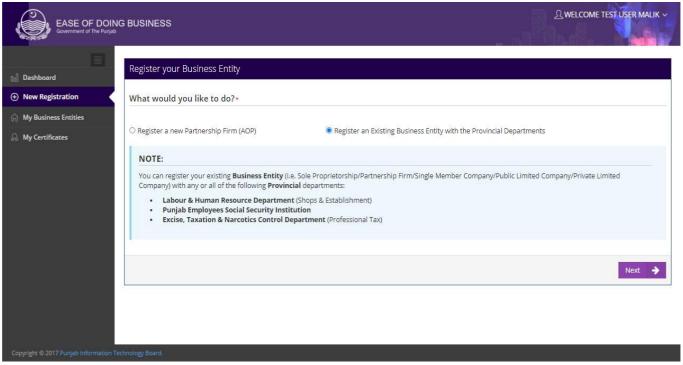


Figure 5.2.1: Register an Existing Business Entity

Next

Figure 5.2.2: Business Entity Type

- iii. You can register different kind of Business Entities with Labour and PESSI Departments which are as follows:
  - Sole Proprietorship
  - Partnership Firm
  - Single Member Company
  - Private Limited
  - Public Limited

# "IMPROVEMENTS TO THE ARRANGEMENTS FOR STARTING A BUSINESS" User Manual Guide 5.2.1 Sole Proprietorship

#### 5.2.1.1 Business Entity Type

- i. You can register Sole Proprietorship with Labour department, PESSI department or Excise department by clicking on the "Sole Proprietorship" radio button. To register, you should have valid NTN.
  - a. If you have valid NTN, Click on "Yes" radio button.
  - b. Select "NTN" or "CNIC" radio button.
  - c. Enter valid *NTN* in the text field if you have selected "NTN" radio button
  - d. Enter valid *CNIC* in the text field if you have selected "CNIC" radio button
  - e. Click on the button and "Business Entity Details" page will be loaded.

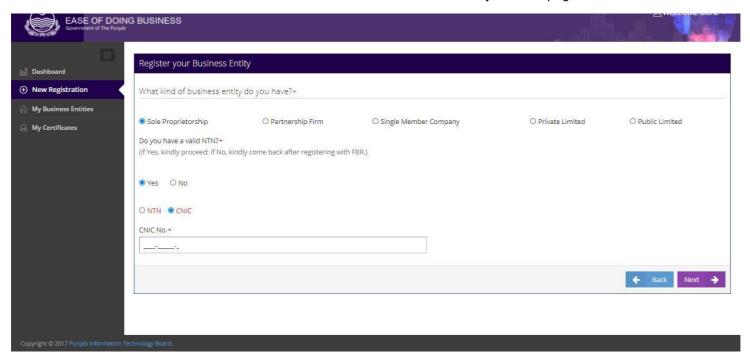


Figure 5.2.1.1: Business Entity Type

#### **5.2.1.2** Business Entity Details

- i. You can add "Business Entity Details" by filling the following mandatory fields:
  - a. Enter *Name of Business Entity* in the respective text box
  - b. Select Business *Category Type* using respective radio button
  - c. Select the **Sector** and **Sub-Sector** from the drop-down list
  - d. Select the Service Provider and enter Mobile number.
  - e. Enter *Present Address* in the respective text box. If Permanent address and Present
  - f. Select *Type of Property & Form of property.*
  - g. Enter the *Unit No., Complex/Street*
  - h. Enter the Area & Locality.
  - i. Select the *Capacity* and enter the *Share (%)* of the capacity.
  - j. Enter the *Acquisition Date*
  - k. Select the *District, Tehsil* and *City* from drop-down list.
  - I. Select valid Date of Establishment from Date Calendar
  - m. Click on the loaded. Save & Next button to save the respective data. Next "Owner" page will be

"IMPROVEMENTS TO THE ARRANGEMENTS FOR STARTING A BUSINESS" User Manual Guide EASE OF DOING BUSINESS New Registration Business Entity Registration with other Provincial Departments My Business Entities Business Entity Detail Name of Business Entity\* M/S Category of Business Category Type \* COMMERCIAL ESTABLISHMENT
 INDUSTRIAL ESTABLISHMENT --- Please Select ---Contact Info Firm/Company Postal Address\* Type of Property\* Form of Property\* --- Please Select ------ Please Select ---Unit No.\* Complex/ Street\* Area/ Locality\* --- Please Select ---Share(%)\* Acquisition Date\* dd/mm/yyyy District\* Tehsil\* --- Please Select ------ Please Select ------ Please Select ---Landline Phone No. Fax No. Email Address Website URL Other Details EOBI No. Date of Establishment\* dd/mm/yyyy Save & Next 🔷 🔷

Figure 5.2.1.2: Business Entity Details

#### 5.2.1.3 Owner Details

- i. A pop-up window will appear with radio button asking whether the owner same as the Applicant for this business Entity. If User selects 'Yes' following fields will auto fetched
  - a. First Name
  - b. Middle Name
  - c. Last Name
  - d. Father Name
  - e. CNIC
  - f. Mobile Number remaining mandatory fields can be entered manually.
- ii. You can add "Owner" details by filling the following mandatory fields" if user selects 'No':
  - a. Enter *prefix* and *First & Last Name* in the respective text box
  - a. Select the *relation*
  - b. Enter Father/ Husband's Name.
  - c. Select the Gender
  - d. Select Date of Birth
  - e. Enter CNIC No. in the respective text box.
  - f. Select CNIC issue Date
  - g. Select CNIC expiry Date or select Life-Time Expiry
  - h. Select valid *Date of Joining the Firm* from Date Calendar
  - i. Enter Share of Partnership (%)
  - j. Enter *Email Address*
  - k. Select the Service Provider and enter Mobile number.
  - I. Enter *Present Address* in the respective text box. If Permanent address and Present
  - m. Select *Type of Property & Form of property.*
  - n. Enter the *Unit No., Complex/Street*
  - o. Enter the Area/Locality.
  - p. Select the *Capacity* and enter the *Share (%)* of the capacity.
  - q. Enter the *Acquisition Date*
  - r. Select the *Province, District, Tehsil* and *City* from drop-down list.
  - s. Enter *Present Address* in the respective text box. If Permanent address and Present

Address is same then click on SAME AS ABOVE button.

- t. Upload Front & Back sides of CNIC
- u. Click on the save the respective data. Next "Branch Offices" page will be loaded.

1 2 3	4 5
Business Entity Owner Branch Of	ces Registration with other Review Profile Con Provincial Departments
Owner Detail	
Prefix* First Name*	Middle Name Last Name*
Please Select V	
Relation* O S/o O D/o O W/o	Gender*
FATHERS/HUSBAND NAME	O MALE O FEMALE O TRANSGENDER
Date of Birth*	CNIC No.*
dd/mm/yyyy	CNIC NO. *
The state of the s	Converges word respective ways
CNIC Issue Date*	ONIC Expiry Date * C Life-Time Expiry
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Service Provider* Mobile No.*	Landline Phone No.
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Permanent Address *	
Type of Property*	Form of Property *
Please Select	- Please Select -
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Type of Property*	Form of Property*
Please Select	
Unit No.*	Complex/ Street*
Area/Locality*	Capacity*
	Please Select
Share(%)*	Acquisition Date*
	dd/mm/yyyy
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Figure 5.2.1.3: Owner Details

#### 5.2.1.4 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter **Postal Address** in the respective text box
  - b. Select *District* from the drop-down list
  - c. Select *Tehsil* from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the button and "Register with other Provincial Department" page will be loaded.

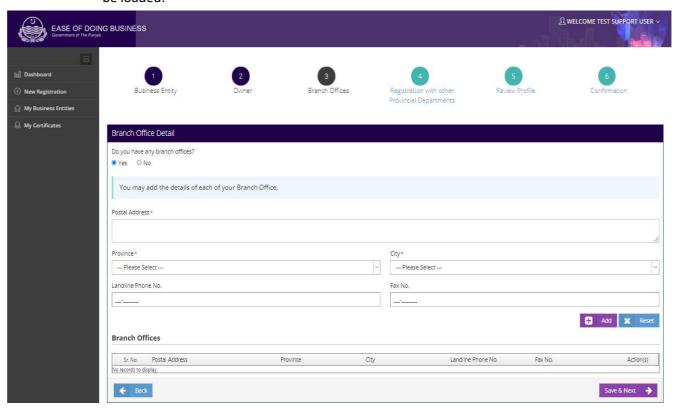


Figure 5.2.1.4: Branch Office Detail

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

#### 5.2.1.5 Register with other provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution
- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:
  - e. Enter No. of Adult Males and No. of Adult Females in the respective text boxes
  - f. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes
  - g. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
  - h. Click on the page will be loaded.

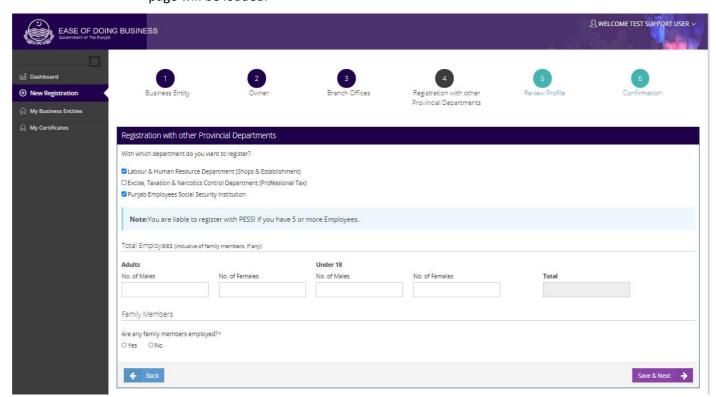


Figure 5.1.1.4: Register with Provincial Departments

#### 5.2.1.6 Review Profile

- You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the button and "Confirmation" page will be loaded.

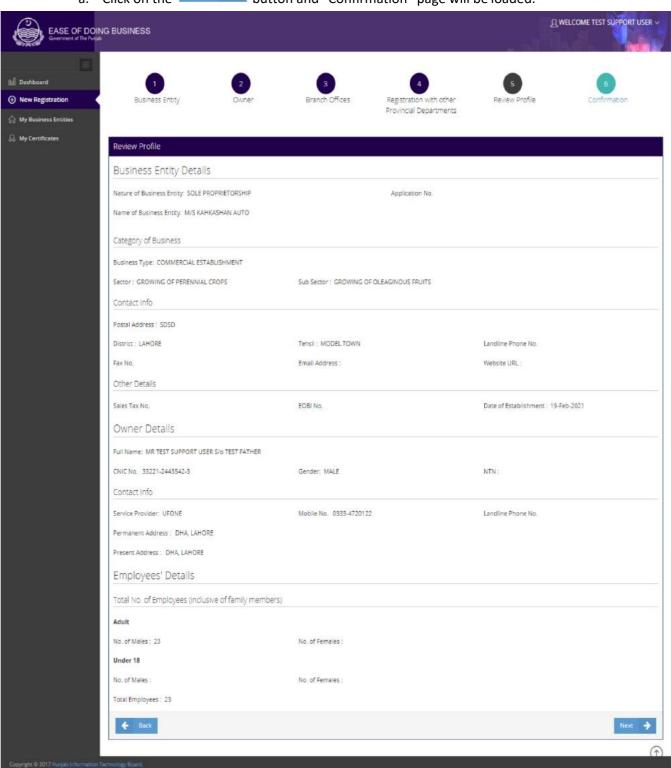
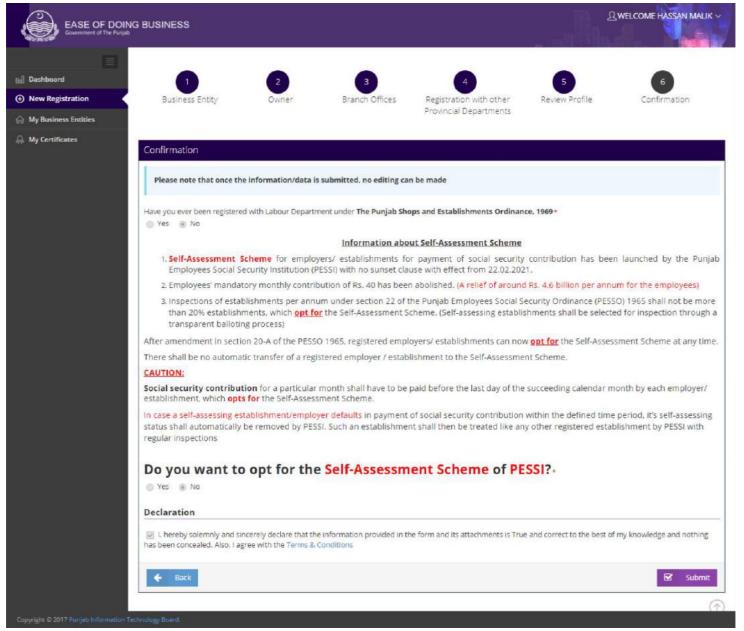


Figure 5.2.1.6: Review Profile

#### 5.2.1.7 Confirmation

- i. If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Click on the "Declaration" check box to confirm that the provided information is correct.



- b. Click on the Submit button and application will be submitted successfully.
- c. You can view all application details and status in *Dashboard* tab.

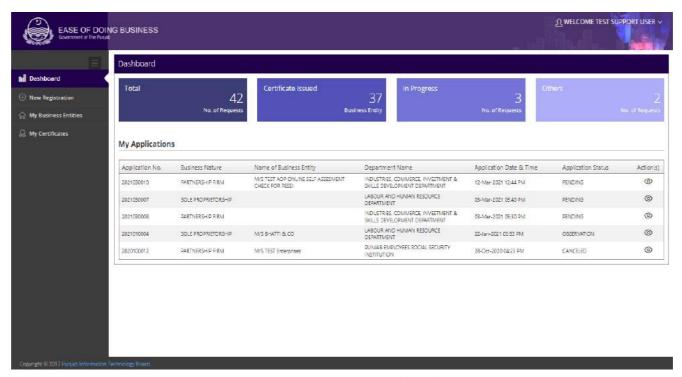


Figure 5.2.1.9: Dashboard

### 5.2.2 Partnership Firm

## 5.2.2.1 Business Entity Type

- i. You can register your Partnership Firm with Labour, PESSI and Excise departments by clicking on the "*Partnership Firm*" radio button. To register, you should have valid Partnership Firm Registration No.
  - a. Enter *Partnership Registration No.* in the respective text box
  - b. Click on the button and "Business Entity Details" page will be loaded.

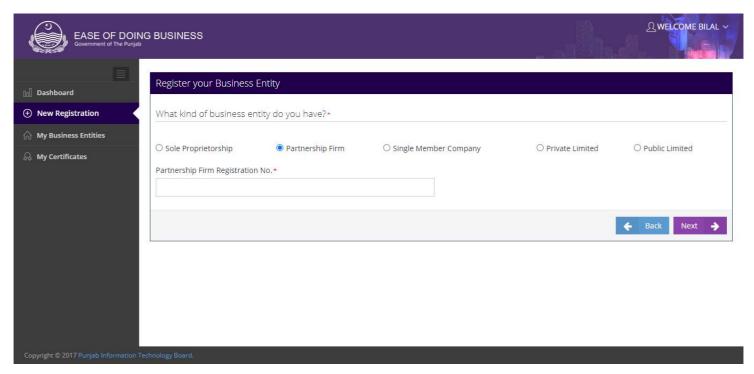


Figure 5.2.2.1: Business Entity Type

# 5.2.2.2 Business Entity Details

- Complete Business Entity Details will be auto fetched on the basis of entered partnership firm registration number.
  - a. Click on the Next Dutton, next "Partners" page will be loaded.

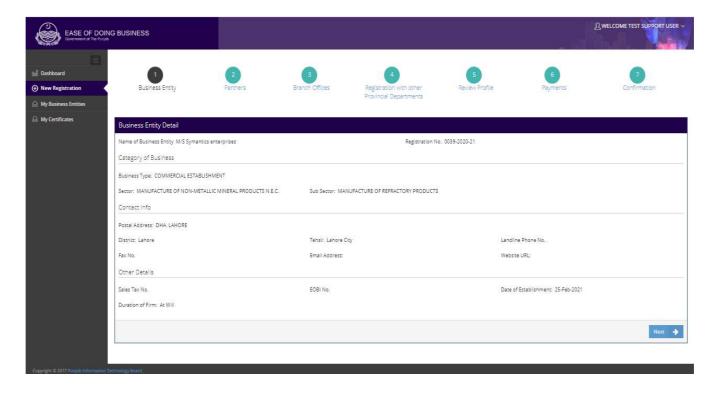


Figure 5.2.2.2: Business Entity Details

## 5.2.2.3 Partners Details

- Complete Partnership Details will be auto fetched on the basis of entered partnership firm registration number.
  - Click on the page will be loaded

    Next > button and "Branch Offices"

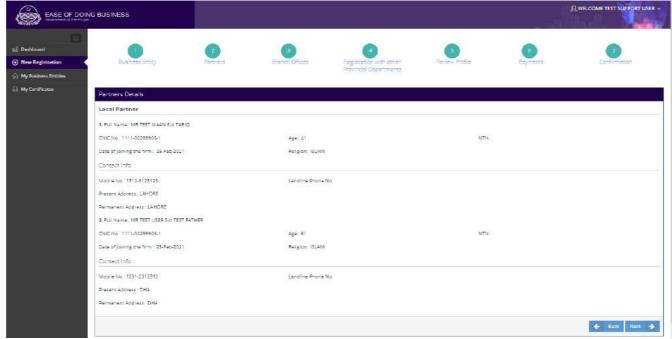


Figure 5.2.2.3: Partners Details

#### 5.2.2.4 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter **Postal Address** in the respective text box
  - b. Select *District* from the drop-down list
  - c. Select Tehsil from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the button and "Register with other Provincial Department" page will be loaded.

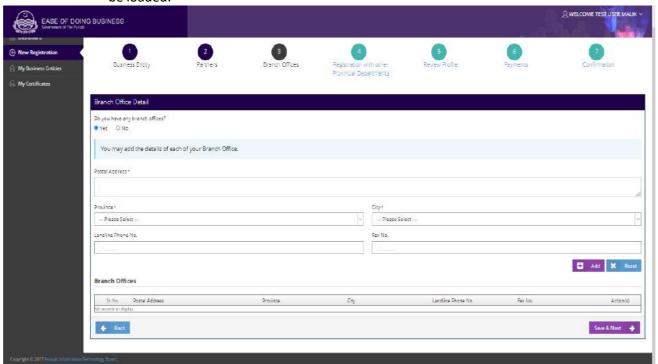


Figure 5.2.2.4: Branch Offices

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

# 5.2.2.5 Register with other Provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution

- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:
  - a. Enter **No. of Adult Males** and **No. of Adult Females** in the respective text boxes
  - b. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes
  - c. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
  - d. Click on the page will be loaded.

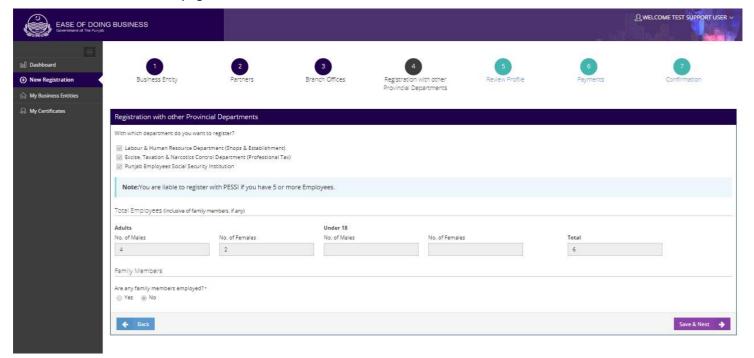


Figure 5.2.2.5: Register with Other Provincial Departments

# 5.2.2.6 Review Profile

- i. You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the button and "Confirmation" page will be loaded.

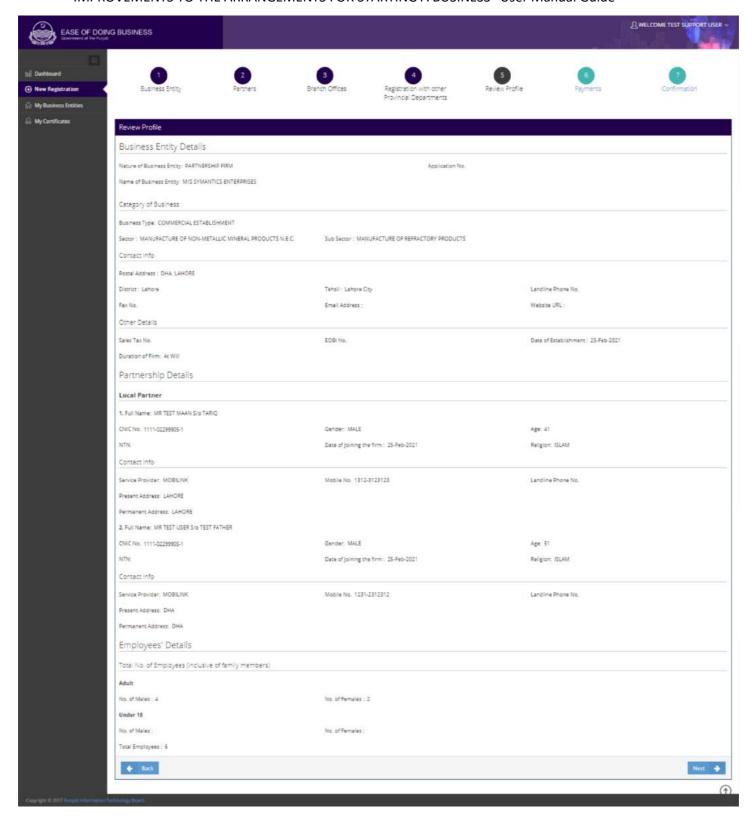


Figure 5.2.2.6: Review Profile

#### 5.2.2.7 Confirmation

- i. If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Click on the "Declaration" check box to confirm that the provided information is correct.
  - o. Click on the Submit button and application will be submitted successfully.

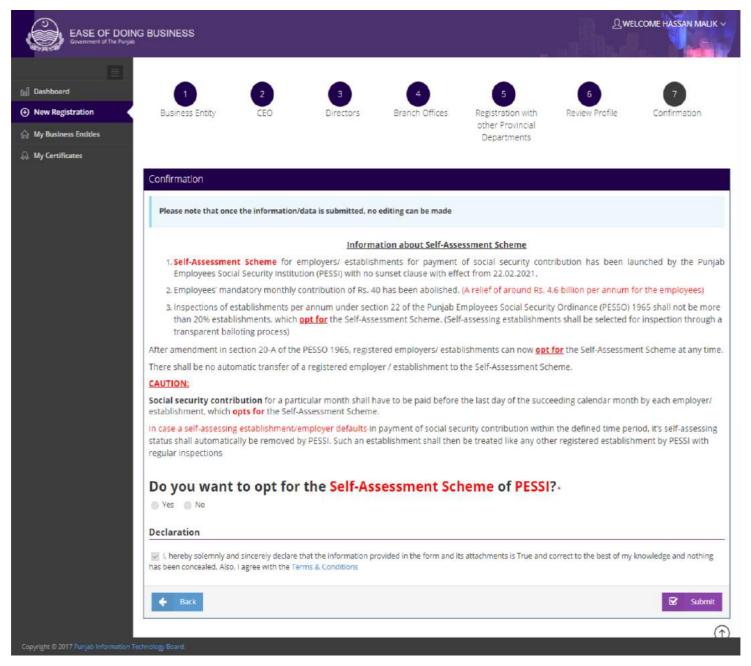


Figure 5.2.2.8: Confirmation

## 5.2.3 Single Member Company

# 5.2.3.1 Business Entity Type

- You can register Single Member Company with Labour, PESSI and Excise departments by clicking on the "Single Member Company" radio button. To register, you should have valid SECP Number.
  - a. If you have valid SECP Number, Click on "Yes" radio button.
  - b. Enter valid SECP Business Incorporation No. in text field.
  - c. Click on the button and "Business Entity Details" page will be loaded.

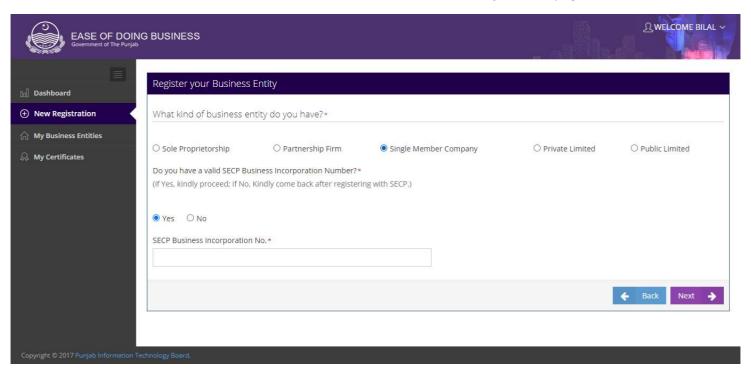


Figure 5.2.3.1: Business Entity Type

# 5.2.3.2 Business Entity Details

- Most of the information is auto fetched on the basis of SECP number. You can add "Business Entity Details" by filling the following remaining mandatory fields:
  - a. Select Business *Category Type* using respective radio button
  - b. Select **Sector** from drop-down list

- c. Select **Sub Sector** from drop-down list
- d. Select Firm / Company Office Type using respective radio button which will be printed on certificate. If you select Franchise or Branch Office radio buttons then enter Franchise/Branch Office name and Franchise / Branch Office Postal Address in the respective text boxes.
- e. Select *District* from drop-down list
- f. Select *Tehsil* from drop-down list
- g. Click on the will be loaded.

  Save & Next 

  button to save the respective data. Next "CEO" page

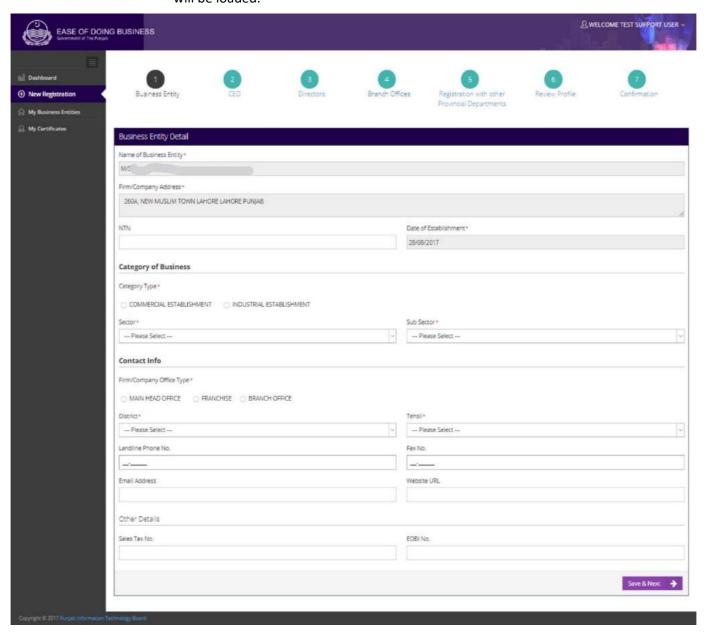


Figure 5.2.3.2: Business Entity Details

## 5.2.3.3 CEO

- i. Most of the information is auto fetched on the basis of SECP number. You can add "CEO Details"by filling the following remaining mandatory fields:
  - a. Enter *Present Address* in the respective text box. If Permanent address and Present

    Address is same then click on SAME AS ABOVE button.
  - b. Click on the will be loaded.

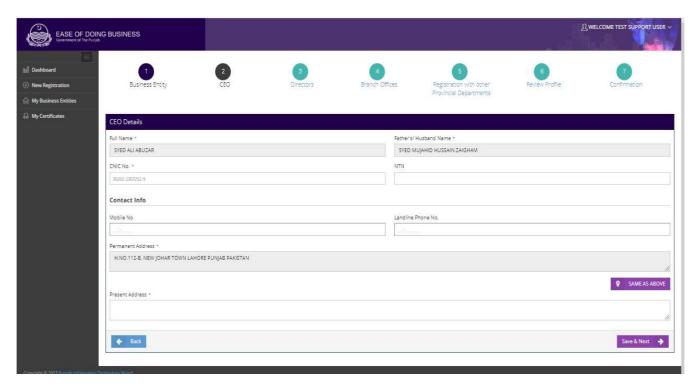


Figure 5.2.3.3: CEO Details

### 5.2.3.4 Directors

- i. Information of Directors is auto fetched on the basis of SECP number
- ii. List of Directors will be shown at the end of the page
  - a. Click on the button and "Branch Offices" page will be loaded.

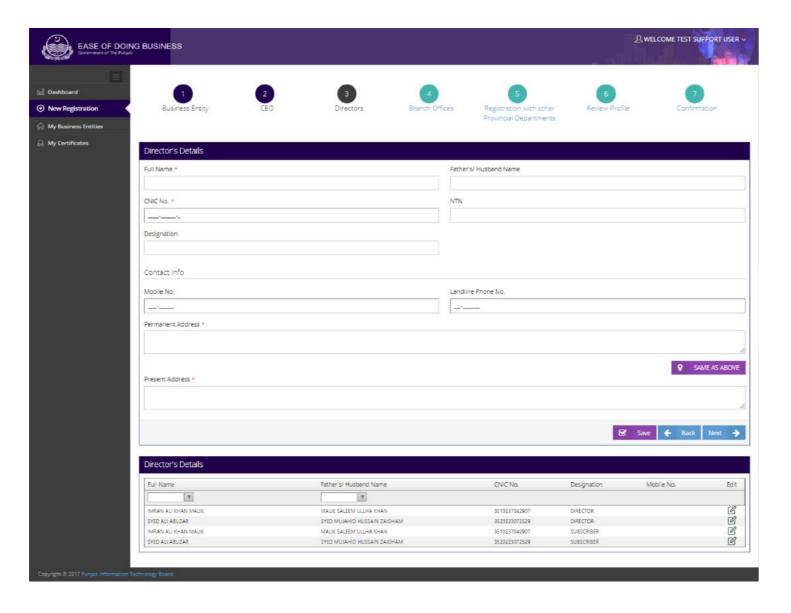


Figure 5.2.3.4: Directors Details

# 5.2.3.5 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter *Postal Address* in the respective text box
  - b. Select *District* from the drop-down list
  - c. Select *Tehsil* from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the button and "Register with other Provincial Department" page will be loaded.

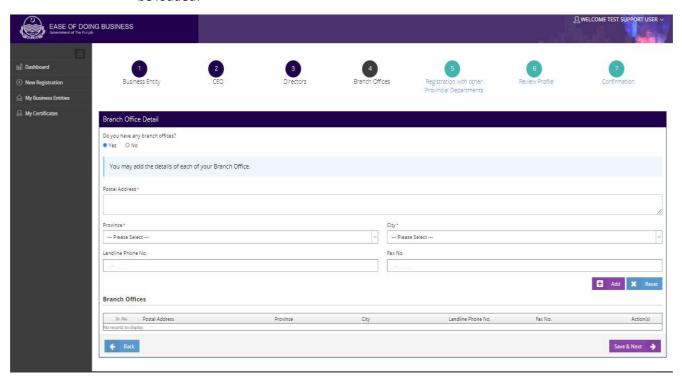


Figure 5.2.3.5: Branch Office Details

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

#### 5.2.3.6 Register with other Provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution
- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:-

- a. Enter No. of Adult Males and No. of Adult Females in the respective text boxes
- b. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes
- c. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
- d. Click on the page will be loaded. Save & Next → button to save the respective data. Next "Review Profile"

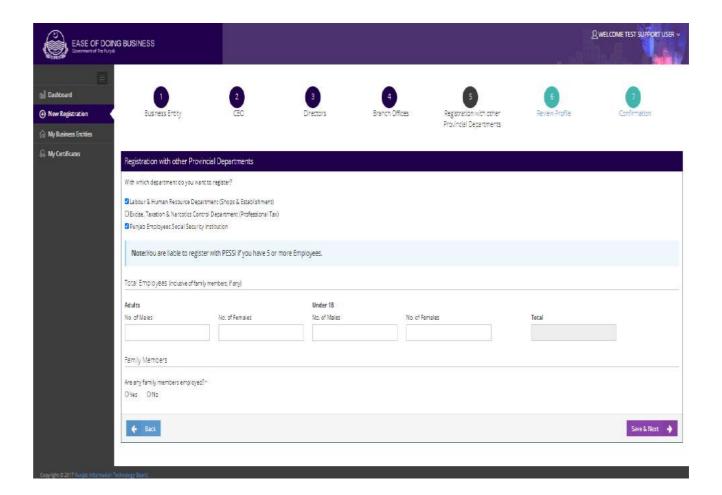


Figure 5.2.3.6: Employees' Details

## 5.2.3.7 Review Profile

- i. You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the Next button and "Confirmation" page will be loaded.

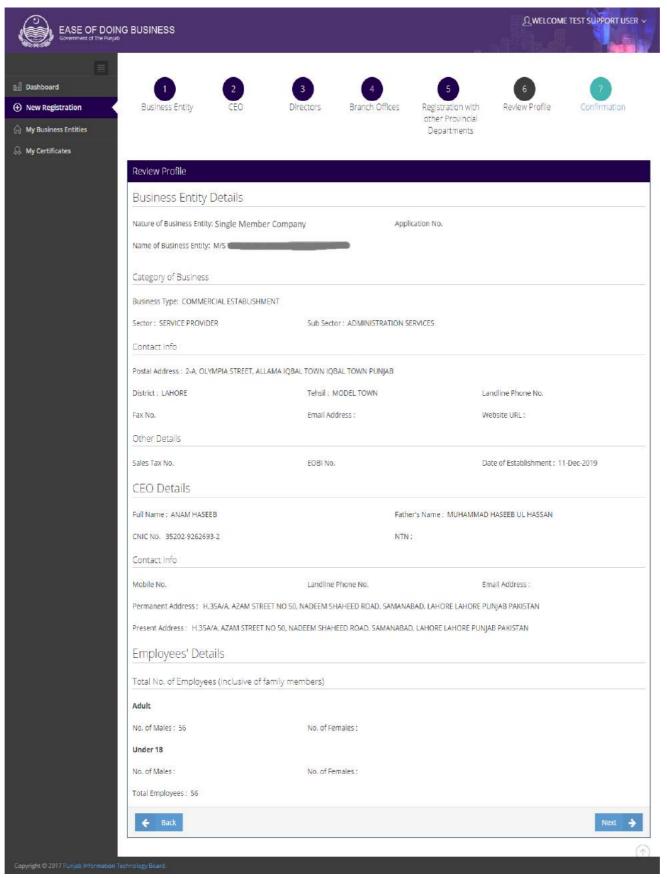


Figure 5.2.3.7: Review Profile

#### 5.2.3.8 Confirmation

- i. If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Click on the "Declaration" check box to confirm that the provided information is correct.
  - b. Click on the Submit button and application will be submitted successfully.
  - c. You can view all application details and status in *Dashboard* tab.

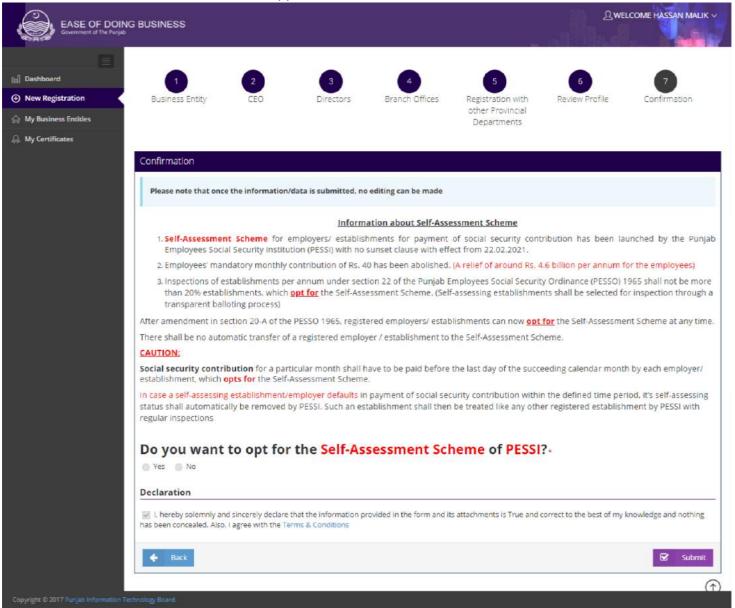


Figure 5.2.3.9: Confirmation

## **5.2.4** Private Limited

# 5.2.4.1 Business Entity Type

- i. You can register Private Limited Company with Labour, PESSI and Excise departments by clicking on the "Private Limited" radio button. To register, you should have valid SECP Number.
  - a. If you have valid SECP Number, Click on "Yes" radio button.
  - b. Enter valid SECP Business Incorporation No. in text field.
  - c. Click on the button and "Business Entity Details" page will be loaded.

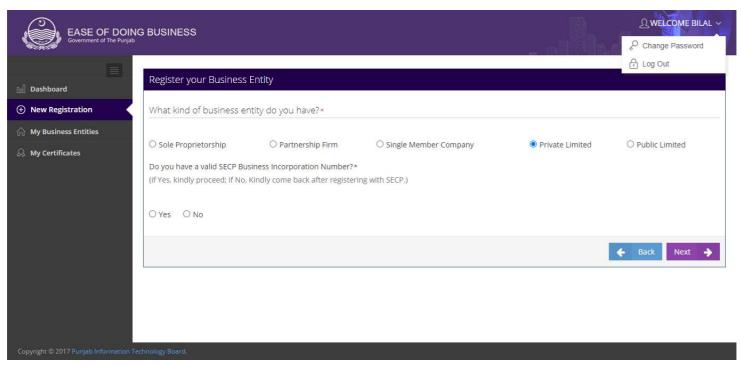


Figure 5.2.4.1: Business Entity Type

# 5.2.4.2 Business Entity Details

- i. Most of the information is auto fetched on the basis of SECP number. You can add "Business Entity Details" by filling the following remaining mandatory fields:
  - a. Select Business *Category Type* using respective radio button
  - b. Select **Sector** from drop-down list
  - c. Select **Sub Sector** from drop-down list

- d. Select Firm / Company Office Type using respective radio button which will be printed on certificate. If you select Franchise or Branch Office radio buttons then enter Franchise/Branch Office name and Franchise / Branch Office Postal Address in the respective text boxes.
- e. Select District from drop-down list
- f. Select *Tehsil* from drop-down list
- g. Click on the will be loaded.

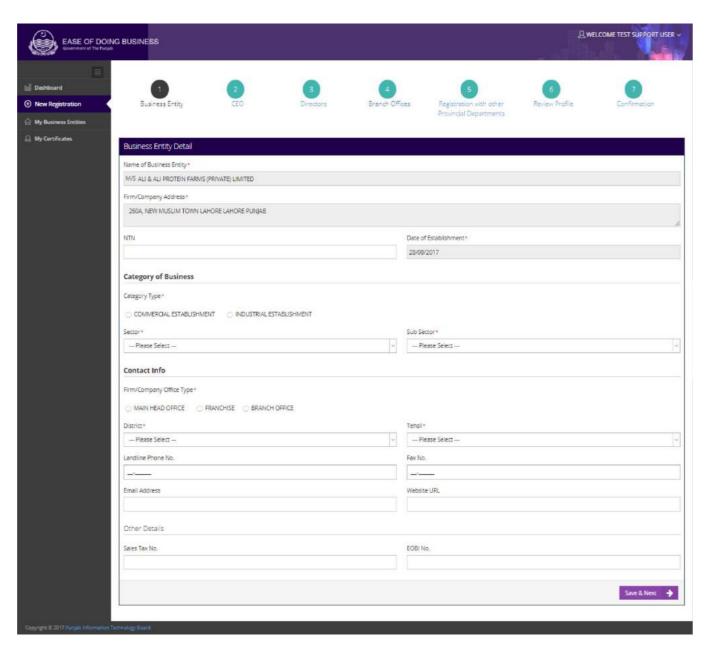


Figure 5.2.4.2: Business Entity Details

## 5.2.4.3 CEO

- i. Most of the information is auto fetched on the basis of SECP number. You can add "CEO Details" by filling the following remaining mandatory fields:
  - a. Enter *Present Address* in the respective text box. If Permanent address and Present

Address is same then click on SAME AS ABOVE button.

b. Click on the will be loaded.

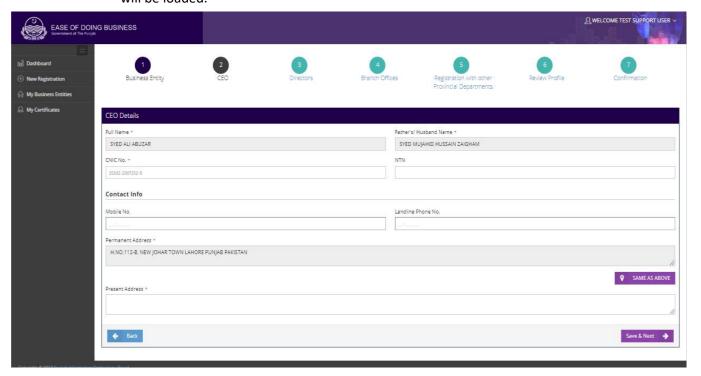


Figure 5.2.4.3: CEO Details

# 5.2.4.4 Directors

- i. Information is auto fetched on the basis of SECP number.
- ii. List of Directorates will be shown at the end of this page
  - a. Click on the Save & Next > button and "Branch Offices" page will be loaded.

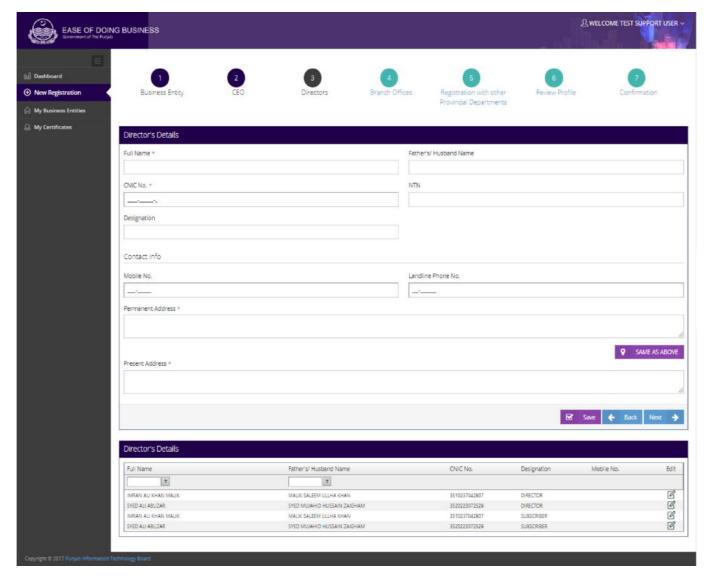


Figure 5.2.4.4: Directors Details

#### 5.2.4.5 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter *Postal Address* in the respective text box
  - b. Select *District* from the drop-down list
  - c. Select *Tehsil* from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the button and "Register with other Provincial Department" page will be loaded.

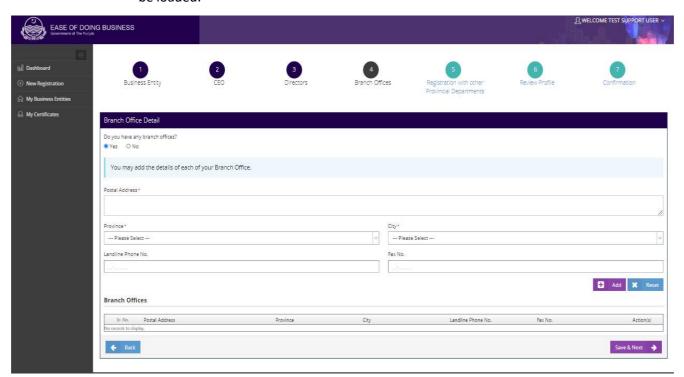


Figure 5.2.4.5: Branch Office Details

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

#### 5.2.4.6 Register with other Provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution
- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:
  - a. Enter No. of Adult Males and No. of Adult Females in the respective text boxes
  - b. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes

- c. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
- d. Click on the page will be loaded.

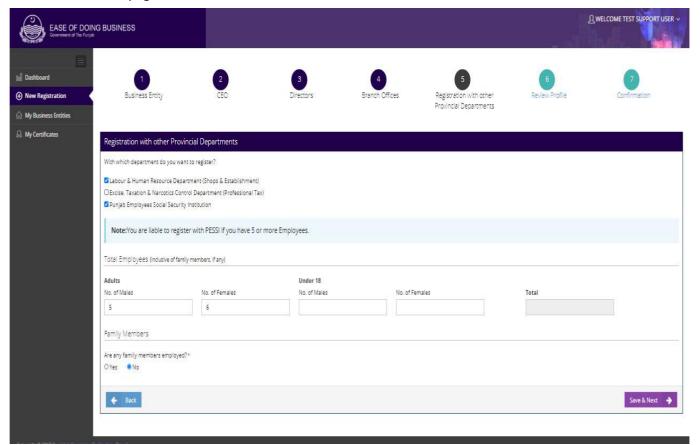


Figure 5.2.4.6: Register with Other Provincial Department

## 5.2.4.7 Review Profile

- i. You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the button and "Confirmation" page will be loaded.

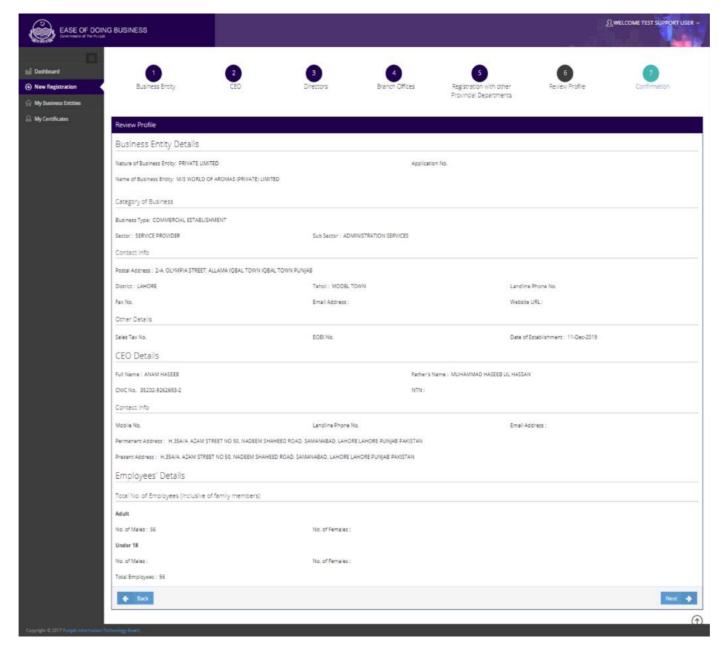


Figure 5.2.4.7: Review Profile

#### 5.2.4.8 Confirmation

- If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Click on the "Declaration" check box to confirm that the provided information is correct.
  - b. Click on the Submit button and application will be submitted successfully.
  - c. You can view all application details and status in *Dashboard* tab.

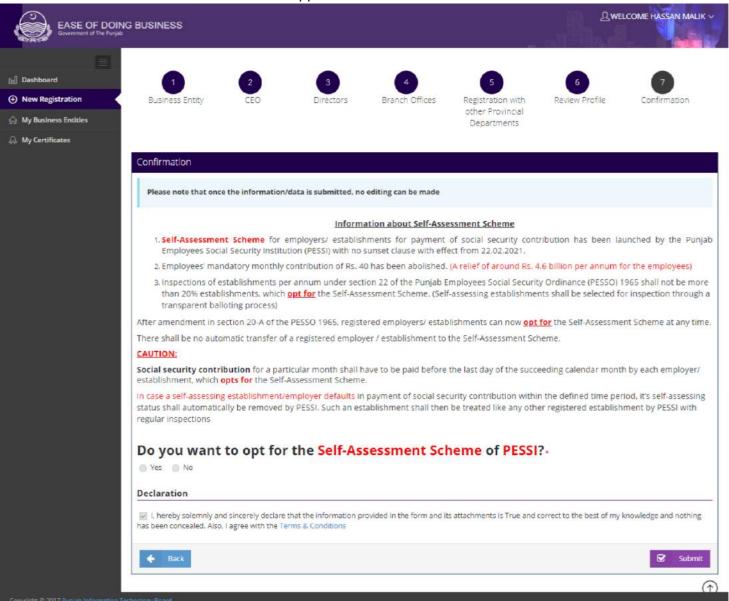


Figure 5.2.4.9: Confirmation

## 5.2.5 Public Limited

# 5.2.5.1 Business Entity Type

- i. You can register Public Limited Company with Labour and PESSI departments by clicking on the "Public Limited" radio button. To register, you should have valid SECP Number.
  - a. If you have valid SECP Number, Click on "Yes" radio button.
  - b. Enter valid SECP Business Incorporation No. in text field.
  - c. Click on the button and "Business Entity Details" page will be loaded.

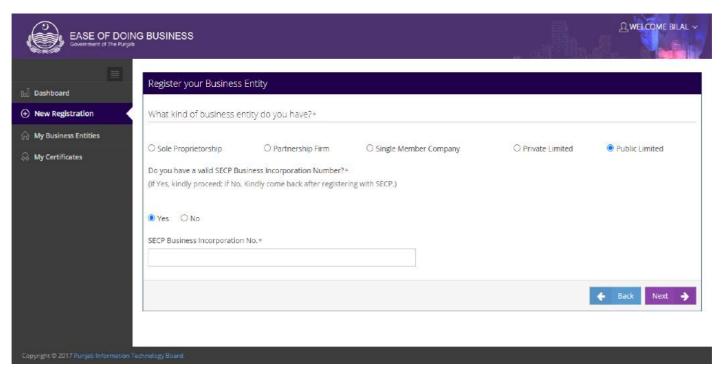


Figure 5.2.5.1: Business Entity Type

#### 5.2.5.2 Business Entity Details

- i. Most of the information is auto fetched on the basis of SECP number. You can add "Business Entity Details" by filling the following remaining mandatory fields:
  - a. Select Business *Category Type* using respective radio button
  - b. Select **Sector** from drop-down list
  - c. Select **Sub Sector** from drop-down list

- d. Select Firm / Company Office Type using respective radio button which will be printed on certificate. If you select Franchise or Branch Office radio buttons then enter Franchise/Branch Office name and Franchise / Branch Office Postal Address in the respective text boxes.
- e. Select *District* from drop-down list
- f. Select *Tehsil* from drop-down list
- g. Click on the will be loaded.

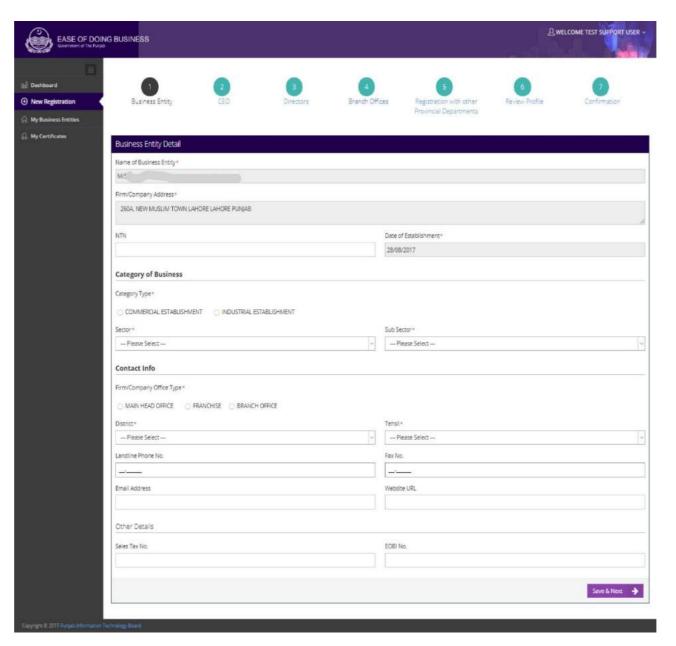


Figure 5.2.5.2: Business Entity Details

## 5.2.5.3 CEO

- i. Most of the information is auto fetched on the basis of SECP number. You can add "CEO Details" by filling the following remaining mandatory fields:
  - a. Enter *Present Address* in the respective text box. If Permanent address and Present

    Address is same then click on SAME AS ABOVE button.
  - b. Click on the will be loaded.

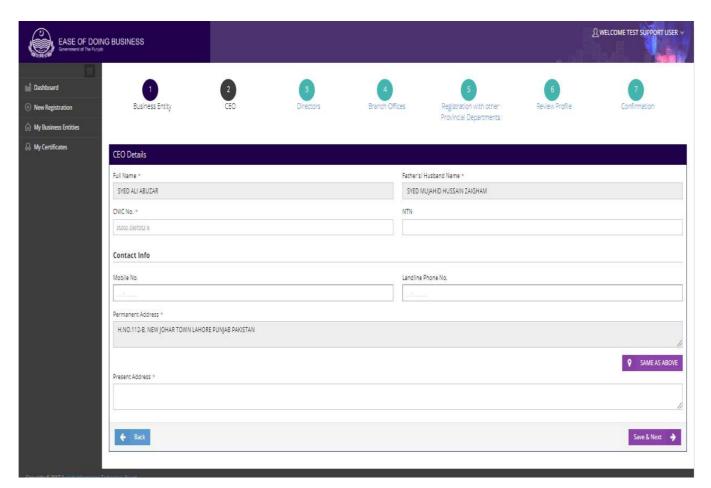


Figure 5.2.5.3: CEO Details

## 5.2.5.4 Directors

- i. Information is auto fetched on the basis of SECP number.
- ii. List of Directors will be shown at the end of this page
  - a. Click on the Save & Next > button and "Branch Offices" page will be loaded.

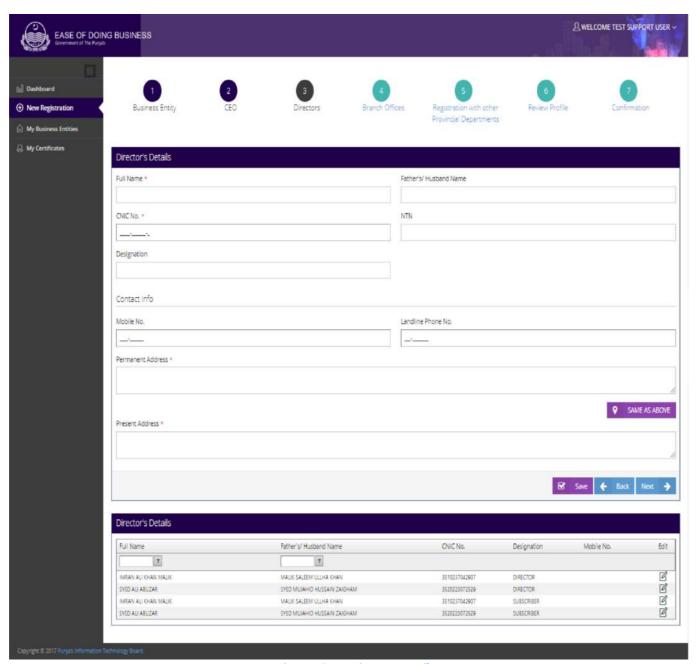


Figure 5.2.5.4: Directors Details

### 5.2.5.5 Branch Offices

- i. A radio button asks whether you have any branch office. If the user selects YES then the following fields will display:
  - a. Enter **Postal Address** in the respective text box
  - b. Select *District* from the drop-down list
  - c. Select *Tehsil* from the drop-down list
  - d. Click on the button to save the data and then branch office will be added in the list.
  - e. Click on the button and "Register with other Provincial Department" page will be loaded.

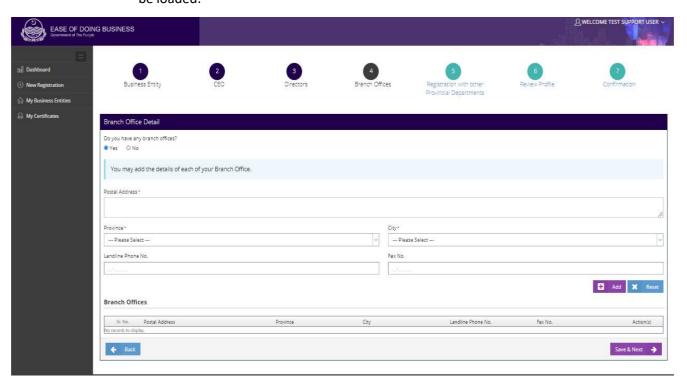


Figure 5.2.5.5: Branch Office Details

ii. You can add more than one branch offices after selecting the branches will appear in the below list.

#### 5.2.5.6 Register with other Provincial Departments

- i. A radio button asks whether you want to register with other provincial department. If the user selects YES then the following three options display:
  - Labour & Human Resource Department (Shops & Establishment)
  - Excise, Taxation & Narcotics Control Department (Professional Tax)
  - Punjab Employees Social Security Institution
- ii. If the user selects Labour & PESSI department options he is liable to fill the particulars:-

- e. Enter No. of Adult Males and No. of Adult Females in the respective text boxes
- f. Enter **No. of Under 18 Males** and **No. of Under 18 Females** in the respective text boxes
- g. If your family member are your employees then select "Yes" radio button and enter No. of Adult Males, No. of Adult Females, No. of Under 18 Males and No. of Under 18 Females in the respective text boxes
- h. Click on the page will be loaded.

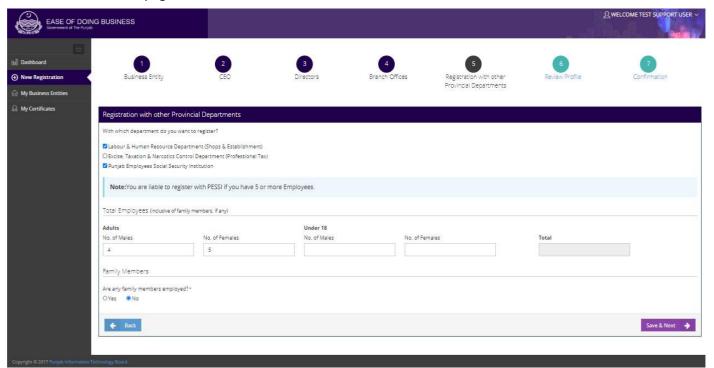


Figure 5.2.5.6: Employees' Details

#### 5.2.5.7 Review Profile

- i. You can review all the information which has been incorporated in the system before submitting the request.
  - a. Click on the Next Dutton and "Confirmation" page will be loaded.

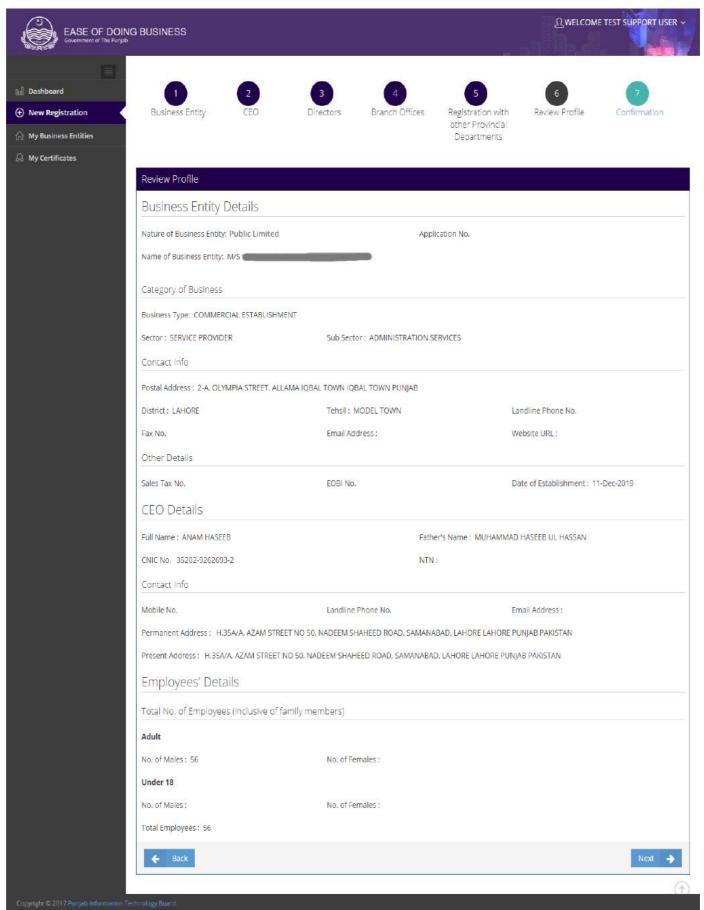


Figure 5.2.5.7: Review Profile

#### 5.2.5.8 Confirmation

- i. If you have entered and saved all mandatory data then there will be tick sign with the page names.
  - a. Click on the **"Declaration"** check box to confirm that the provided information is correct.
  - b. Click on the Submit button and application will be submitted successfully.
  - c. You can view all application details and status in *Dashboard* tab.

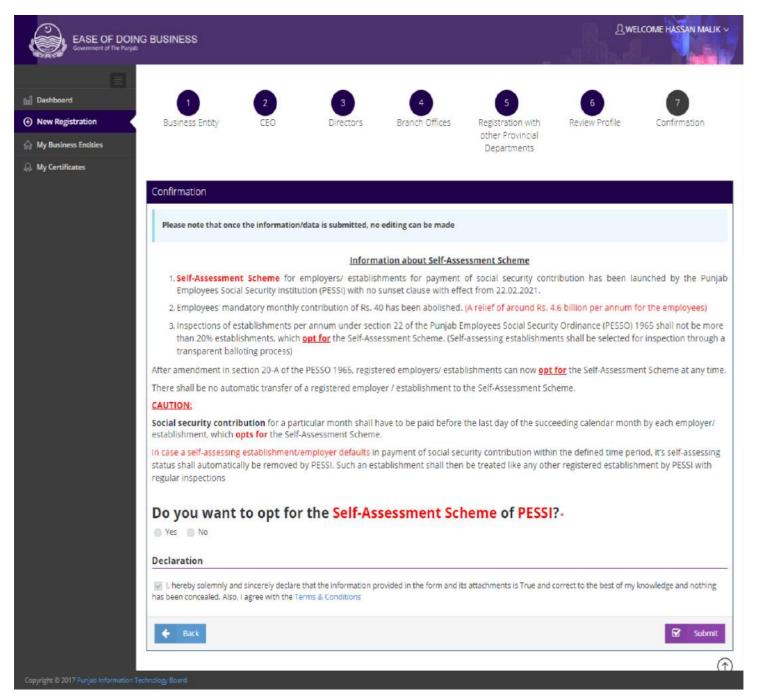


Figure 5.2.5.9: Confirmation

# 6. Business Entity Details

- i. Applications that are completed and applications that are under process (first page details incorporated and saved) are enlisted on Business Entity Detail page.
  - a. You can print the application by clicking 🗗 button
  - b. You can perform action like edit the application by clicking  $\square$  button

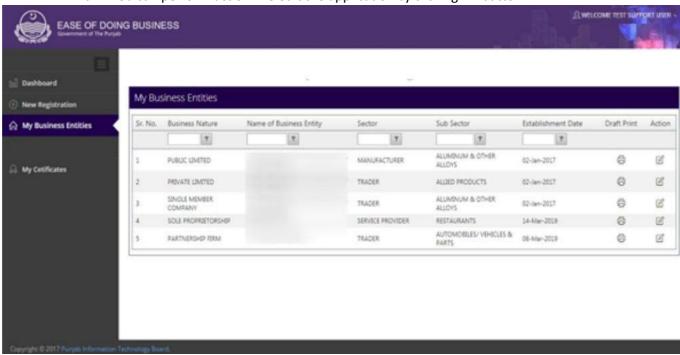


Figure 6.1: Business Entity Details

# 7. My Certificates

- i. Those applications which have been issued certificates are enlisted on the certificate page.
  - a. You can view the certificate by clicking  $^{\textcircled{9}}$  button
  - b. You can search application by using different filters

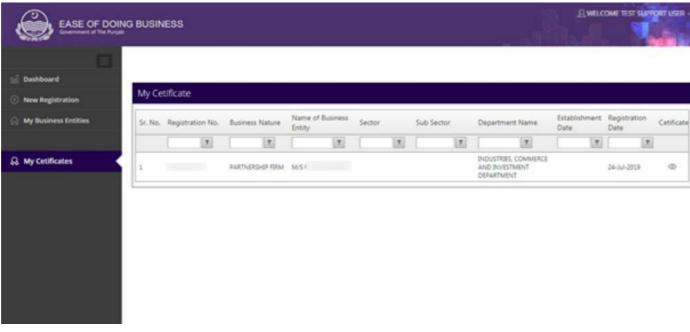


Figure 8.1: My Certificates